TrustUC with Webex | Packages & Features

CALLING FEATURES	Essential	Enhanced	Elite with AI
Place and retrieve Audio & Video Calls with seamless call handover between networks and advanced background noise reduction	✓	✓	✓
Hundreds of Call Features including: DND, Call Forwarding, Call Waiting, Simultaneous/Sequential Ring, Automatic Call Back, Anonymous Call Rejection, Video call virtual background + more	✓	✓	✓

CHAT FEATURES	Essential	Enhanced	Elite with AI
Presence Features: In Meeting, Presenting, Active / Last Active, Manually Set Presence (Do Not Disturb), Personal Message Status	✓	✓	✓
Basic Chat Features: Spaces (Group Chat), File Sharing, Screen Capture, Message Forwarding, Mentions, Search, Pin Messages, Gifs, Emojis & Emoticons, Reactions, File Viewer + more	✓	✓	✓
Advanced Chat Features: Schedule meeting with everyone in space, Space cover photo, Sharing - screen, application, whiteboard, annotation	✓	✓	✓
Moderator Features: Add/Remove people, Edit Space Name, Add/Remove Moderator, Edit Space Image, Turn on Announcement Mode	✗	✗	✓

MEETING FEATURES	Essential	Enhanced	Elite with AI
Meeting Participant Capacity	100	100	1000
Meeting Duration	<40 Mins	Up to 24 Hours	Up to 24 Hours
Cloud Meeting Recording	0	1GB	10GB
Basic Meeting Features: Personal Meeting Room, In-App Scheduling, Desktop & Application Sharing Whiteboard, Join via VoIP, Multi-Party Chat, Video Layout Options, Virtual Background, Noise Reduction, Animated Meeting Reactions, Gestures, Raise Hand, Breakout Sessions, Polling, Recording	✓	✓	✓
Advanced Meeting Features: Call In Audio, Personal Conference Number, Join from Video System, Immersive Share (show me in front of presentation), Closed Captions	✗	✓	✓
Advanced Meeting Features: Default Presenter Controls for All Attendees, Remote Desktop Control, Content Sharing with External Integrations, Delegate (Co-host, in-meeting host controls), Manage as Co-host, Recording Transcriptions, Highlight chapters in recordings	✗	✗	✓

ADVANCED WEBEX AI ASSISTANT FEATURES	Essential	Enhanced	Elite with AI
AI-driven functionality to streamline your meeting experience: 'Step Away' detection, 'Catch Up' summaries, Closed Captioning, real-time transcription, and 'Meeting Summary' with discussion points and action items	✗	✓	✓
Summarize conversations in a space, Rewrite messages with AI assistance, Translate individual messages or all messages in a space	✗	✗	✓

BUSINESS MESSAGING (SMS) | Free Level Included in All TrustUC Seats

Telesystem's Business Messaging solution seamlessly integrates text messaging communication capabilities into your voice or UCaaS solution, transforming your business line into a more powerful tool for both internal and customer-facing interactions. Maintain continuity in your communication practices, ensure compliance with industry standards, and leverage scalable messaging capabilities to meet the growing demands of your customer base.

Messages Included	1,000 Messages Combined Across All Users
Contacts Included	Unlimited

Business Messaging Free Level Features: Microsoft Teams & Webex Integration, Workflows, AI Bots, Analytics, Custom Signature, Opt in/Out Capabilities for Compliance, Group Messaging, Shared Inbox with Other Users, AI Flows, Blocklist, Blacklist, Templates, Scheduled SMS, Log Exports for Compliance & Legal Inquiries

Advanced Business Messaging Features: Individual TrustUC seats can be upgraded to include increased message packages and advanced messaging features such as Message Campaigns (A2P Messaging), Salesforce and Hubspot Integrations, AI Chatbot Integrations, and Brand and Campaign Registration

SECURITY AWARENESS TRAINING | Breach Prevention Platform level included in All TrustUC Seats

Mitigate Human Security risks, identify Cybersecurity threats, and meet Security Compliances required by most states. Our continuous security program is the all-in-one solution built to establish ongoing security practices for every user and is powered by our Employee Vulnerability Assessment (EVA), Simulated Phishing, Dark Web Monitoring, and Annual Risk Assessment.

Included Security Features: Continuous Cybersecurity Training Modules, Dark Web Monitoring, Simulated Phishing Campaigns, Weekly Micro Training, Monthly Security Newsletter, Employee Vulnerability Assessment (EVA), Catch Phish Outlook Plug-in, Annual Risk Assessment, and Policy & Procedure Templates