Hosted VoIP Phone System
Voice Service Add-Ons

Auto Attendant	Telesystem's Auto Attendant provides a professional first impression for your callers. It is a flexible, powerful, front office tool that automatically answers incoming calls with a customized greeting and menu messages to direct the caller to the right person or department.
Hosted Call Center	Call Center applications are an essential solution for many businesses from sophisticated call centers to small operations. With minimal upfront capital costs and the ability to pay for service "on-demand," Call Center delivers a comprehensive set of features that supports all work environments.
Hosted Receptionist Console	Hosted Receptionist Console is for receptionists or telephone attendants who manage and screen inbound calls for enterprises. The interface is designed to follow the natural work 'flow' of a call from the top to the bottom of the screen.
Audio Conferencing	Telesystem Audio Conferencing provides a full range of conferencing capabilities, supporting moderator controls, web-based clients and scheduling. A conference can be scheduled as a one-time event, a recurring event or a reservation-less conference.
Unified Communications	A communications and collaboration Software as a Service (SaaS) app for calling, messaging, and meeting with anyone, from any device. It includes HD video, voice, messaging, screen sharing, and conferencing in a single easy-to-use cloud application that integrates with other cloud business applications.
Call Recording	Call Recording is easily identified as an essential management tool for any business with a customer contact staff. Reviewing calls offers valuable insights into both contact team and customer dynamics.
Voicemail	Telesystem's Voicemail services employ a carrier-class voicemail platform, which provides integrated voice and fax messaging with email notification.
Fax Mail	The Hosted Fax Mail service allows you to receive incoming fax transmissions, without the need of fax equipment.
Local Inbound	Local Inbound numbers are ideal for businesses with geographically diverse branch offices. It offers customers a local number to call so they can reach you no matter where the call is being fielded and gives your business a local presence.
Long Distance	Telesystem offers a full array of switched and dedicated voice and long-haul data solutions. We can build a long distance plan to fit your communication needs. We also offer inbound and outbound calling, web and audio conferencing, and point-to-point long haul data circuits.
CRM Integration	Link your current CRM with your Telesystem Hosted VoIP phone system to increase the efficiency of your workforce.

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